

Kiwi Vietnam Tours Ltd Privacy Policy

Kiwi Vietnam Tours Ltd is obliged to comply with the Health Information Privacy Code 1994. We respect your privacy and do our utmost to ensure the information you supply is kept private and secure. This applies to information supplied to us in the following situations:

Making an enquiry.
Requesting a brochure.
Making a booking.
Filling in a tour registration form
Arranging Visa's for foreign Countries
Arranging Travel Insurance
Under any other agreement or arrangement

How is your personal information used?

The information you give helps us provide you with personalised service. When you supply information about yourself for specific purposes, we use the information for that purpose only (i.e. to provide the service or information you have requested). If making a booking with us, additional information will be required for operational reasons.

We do not share, sell or rent information to any third parties. Kiwi Vietnam Tours Ltd is anti-spam. If you receive information from Kiwi Vietnam Tours Ltd, it is because you have asked to hear from us, or a friend/colleague has requested it on your behalf.

Choice to opt out

If you have registered to receive communications from us and later change your mind, you may contact us to have your name removed from our distributions lists. Alternatively, you can contact us via email.

Who views your information?

Kiwi Vietnam Tours Ltd may disclose personal information to other members within the company where necessary to fulfil our purposes.

We may also disclose your personal information to third parties (contractors to whom we contract out certain services) for the purpose for which the information was collected.

For example, we currently engage third party contractors to:

- * Provide transport, including flights
- * Organize and operate tours and book hotel accommodation.

In these situations we prohibit the third party contractor from using personal information about you except for the specific purpose for which we supply it.

Other than the above we will not disclose your personal information without your consent unless disclosure is either necessary to prevent a threat to life or health, authorised or required by law, reasonably necessary to enforce the law or necessary to investigate a suspected unlawful activity.

Transfer of information overseas

We may transfer to people in foreign countries any of your personal information to fulfil the purposes set out in this Privacy Statement (e.g. international offices of Kiwi Vietnam Tours Ltd, airlines, hotels, tour operators and ground handlers).

In the majority of cases the transfer of the information will be necessary for the fulfilment of our obligations.

Anonymous information collected

In order to ensure our website is relevant and appropriate to the majority of users, anonymous information is collected from every visitor. This includes pages viewed, date and time and browser type. IP numbers are used to determine domain type and in some cases, geographic region. We do not make any association between this information and a visitor's identity.

Site cookies

Kiwi Vietnam Tours Ltd uses cookies as you visit pages on our website to facilitate some functions such as making a booking. Cookies contain anonymous information only and are never used to retrieve any information about your identity.

Links

This site may contain links to other websites. Please note that when you click on one of these links you are entering another site. We encourage you to read the privacy statements of these linked sites as their privacy policy may differ from ours.

Sensitive information

We only collect sensitive information about you with consent.

More information

If you have any questions, concerns or comments, please email

We may use photos or video in promotional media that contains images of yourself obtained while on one of our tours. Promotional media may include advertising images, our web site and Facebook. If used Kiwi Vietnam Tours Ltd will not identify you by your name.